



Visa Online

Making your job a whole lot easier



Visa Online is your one-stop source for managing global business. It puts helpful information, online tools and forms right at your fingertips.

24/7 Secure Access

Access the site 24 hours a day, seven days a week. Visa Online is ready when you are.

Personalized

Your Visa Online home page is automatically customized to your organization and location. And you can easily create links to the services and information you use most in **My Favorites**.

Easy Enrollment

It's easy to enroll. Complete the online enrollment form at www.visaonline.com. Once you submit the form, you automatically receive a temporary password.

To enroll, you will need your organization's Business Identification (BID) number. If you do not know your BID, ask your manager, contact your Visa representative or email the client support team for your region.

Canada, LAC, US volamericas@visa.com

AP, CEMEA volapcemea@visa.com



Need a Little Help?

Forgot your username or password? You can request information about your username or password on the Visa Online login page.

Once in the site, help is always available in the footer or Quick Start.

Manage and Grow Your Visa Business

Visa Online helps you manage and grow your Visa business whether your focus is products, marketing, processing, risk or all of these areas.

Products

Manage your existing Visa portfolio and guide your program.

Quickly view product profiles and updates, planning and implementation tools, training and customer services guides, and detailed product and service documentation.

Marketing

Increase sales and build customer loyalty with the power of Visa marketing.

Get instant access to Visa's marketing programs, market research, best practices and planning tools.

Processing

Stay up to date on systems and operations.

Find the most current guidelines and procedures for existing products and new product launches.

Risk

Protect against fraud and default.

Develop strategically sound risk management policies with timely information.



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Training

Enroll in Visa Online to take advantage of training opportunities through the Visa Business School. Whether you are new to the business or an experienced veteran, you will gain indispensable knowledge you can put to work immediately in your organization. Our training can help you:

- Manage a profitable card program
- Assess risk strategies
- Handle disputes
- Run back office operations
- Increase payment transactions
- Amplify marketing
- Understand Visa systems and processes



Workshops

Interact with others



Online

Learn anytime, anywhere



Special Events

Gain real-world experience



Custom Training

Have it your way

Questions?

Please contact your Visa representative or send an email to visaonlinefeedback@visa.com