

# Getting Started on Quick Chip or Contactless Chip Frequently Asked Questions

## **Quick Chip Plus qVSDC Implementations**

EMV® Contactless Implementation: Levi's Stadium Case Study has just been published and will shortly be available on visachip.com. Here is a high level summary of these results and for more details refer to the full case study on visachip.com.



Approximately four weeks

for Quick Chip + Visa EMV contactless upgrade, just in time for football season



565

consumer-facing checkout terminals upgraded throughout the stadium



Reduction in checkout time,

opportunity to see up to seven seconds reduction in some cases



Updated terminal branding

and signage to promote contactless acceptance



Contactless Payments: Proposed Implementation Recommendations white paper has been published by the Secure Technology Alliance. This white paper focuses on some of the key recommendations for implementing contactless and Near Field Communication (NFC)-enabled form factors (such as cards, mobile phones, rings, and key fobs) and POS acceptance devices in the North American market and can be accessed via <a href="https://www.securetechalliance.org/wp-content/uploads/Contactless-Pmts-Recommendations-WP-Final-Jan-2018-1.pdf">https://www.securetechalliance.org/wp-content/uploads/Contactless-Pmts-Recommendations-WP-Final-Jan-2018-1.pdf</a>.

A brief webcast, *Contactless Acceptance Requirements*, has just been posted on <u>Visa Chip Bytes</u> section on <u>Visachip.com</u>. This webcast addresses terminal implementations linked to Visa contactless acceptance for both transaction paths of MSD and qVSDC.



### **Contactless Testing Updates**

The U.S. Payments Forum has updated the *EMV Testing and Certification White Paper: Current Global Payment Network Requirements for the U.S. Acquiring Community* which can be found on the U.S. Payments Forum website at <a href="http://www.uspaymentsforum.org/?s=EMV+Testing+and+Certification">http://www.uspaymentsforum.org/?s=EMV+Testing+and+Certification</a>.

If you decide to disable a Cardholder Verification Method (CVM) on a device previously tested for multiple CVMs, regression testing is recommended but you would not need to re-certify. Please consult with the terminal vendor to validate that there is no impact.

For more useful and interesting information on contactless acceptance, please view our latest Visa Chip Bytes webcasts on <u>visachip.com</u>.



#### Reminder About VAR Mailbox

If your organization currently does not have a Visa representative, you can send an email to <u>USVAREMV@visa.com</u> with your questions, or interest in future webinars and training sessions. A Visa EMV subject matter expert will respond to your email, generally within two business days.

In the meantime, please visit these Visa chip sites for more information about EMV:

Visachip.com

Visa Technology Partner

Visa Chip Bytes

EMV Testing and Certification White Paper: Current Global Payment Network Requirements for the U.S. Acquiring Community

#### **Visa Approval Services**

Refer to Approval Services monthly approved products lists for chip payment devices that were granted Letter of Approval (LOA) upon completion of Visa's contactless Level 2 kernel testing and approval process. The complete list is available on Visa Technology Partner website (https://technologypartner.visa.com/Testing/TestMaterials.aspx).

For any other questions on the Approval Services' testing and approval process for contactless chip payment devices, please contact ApprovalServices@visa.com.

